



Information for U.S. Citizens in Israel

Information Accurate as of October 18, 2023

Maintaining Contact with the U.S. Department of State

- The Department of State continues to closely monitor the security Situation in Israel. For the latest updates, individuals are encouraged to monitor the messages to U.S. Citizens from the U.S. Embassy in Israel at <https://il.usembassy.gov/u-s-citizen-services/security-and-travel-information/>.
- U.S. Citizens seeking to be in touch with the U.S. Embassy in Israel should complete the U.S. Department of State's crisis intake form at <https://cacms.state.gov/s/crisis-intake> or call **1-833-890-9595** (toll free).
- All U.S. citizens in Israel should enroll their contact information in the Department of State's Smart Traveler Enrollment Program (STEP) at <https://step.state.gov/step/>.
- The Department of State has opened its call center to assist with public inquiries to the U.S. Embassy in Israel:
 - From the U.S. & Canada - **1-888-407-4747**
 - From Overseas - **+1 202-501-4444**
- A State Department Press Release announcing our departure assistance: <https://www.state.gov/u-s-government-to-assist-u-s-citizens-in-departing-israel/>
- Our updated Travel Advisory for Israel, the West Bank, and Gaza: <https://travel.state.gov/content/travel/en/international-travel/International-Travel-Country-Information-Pages/IsraeltheWestBankandGaza.html>
- Please continue to monitor the latest Security Alerts from the U.S. Embassy in Israel: <https://il.usembassy.gov/u-s-citizen-services/security-and-travel-information/>
- The Department of State has updated the Lebanon Travel Advisory late yesterday to reflect the ongoing situation in South Lebanon: <https://travel.state.gov/content/travel/en/international-travel/International-Travel-Country-Information-Pages/Lebanon.html>

Information on Flight Availability from Ben Gurion International Airport

- U.S. citizens wishing to depart Israel can check the status of Ben Gurion International Airport and the availability and status of flights here: <https://www.iaa.gov.il/en/airports/ben-gurion/flight-board/?flightType=departures>.
- Ben Gurion International Airport remains open, but many flights have been reduced or suspended. U.S.

carriers have temporarily suspended flights to Israel. Please check with the airlines on the availability of flights and flight status. For more information, please visit the airport's website here:

<https://www.iaa.gov.il/en/>

- The Washington Post has reported that Israel's national airline, El Al, released an update stating that their flights were still operating as scheduled, but all flights out of Tel Aviv were leaving from a single terminal.

Information on the Status of Land Border Crossings

- Allenby/King Hussein Bridge between Israel and the West Bank (<https://www.iaa.gov.il/en/land-border-crossings/alenbi/>)
– 02-548-2600
- Jordan River/Sheikh Hussein Crossing between Israel and Jordan near Beit Shaan (<https://www.iaa.gov.il/en/land-border-crossings/jordan-river/>) – 04-609-3410
- Yitzhak Rabin/Arava Crossing between Israel and Jordan near Eilat

[\(https://www.iaa.gov.il/en/land-border-crossings/yitzhak-rabin/\)](https://www.iaa.gov.il/en/land-border-crossings/yitzhak-rabin/) – 08-630-0555

- Menachem Begin Crossing between Israel and Egypt near Eilat
[\(https://www.iaa.gov.il/en/land-border-crossings/menachem-begin/\)](https://www.iaa.gov.il/en/land-border-crossings/menachem-begin/) – 08-636-0999

For additional assistance for yourself or your loved ones, please contact Rep. Johnson's Office at (770) 987-2291.